

Performance Based Case Management Contract

Paying Placement Providers Presentation

Presented By:

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Cornerstones of Care

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About Cornerstones of Care

- Cornerstones of Care (COC) is the parent corporation of Gillis, Marillac, Ozanam, Spofford and Healthy Families Counseling & Support.
 - COC contracts with MBCH Children & Family Ministries to provide case management and resource development services under the Performance Based Contract (PBC).
- COC provides foster care case management services in Andrew, Buchanan, Clay and Jackson Counties.
 - COC will case manage 424 children during the next year that may be in need of foster home placements

About Family Advocates, LLC

Family Advocates, LLC is a partnership of three well established, non-profit organizations in the Kansas City metropolitan area.

- These agencies, Crittenton Children’s Center, Catholic Charities of Kansas City-St. Joseph, Inc., and Downey Side, provide foster care and adoption services to children and families in the Missouri foster care system.
- Family Advocates will case manage 228 children during the next year that may be in need of foster home placements.

Why privatize?

- Engage community (non-governmental employees) stakeholders to be more involved in assuring safety for children.
 - Private agencies often have more direct connections to community members ie. board members, volunteers, businesses.
- Allows for drawing on the strengths of the public and private sector in keeping children safe.
- Private agencies can impact state law and social policy.
 - Now they will have the knowledge/experience to advocate in a more informed manner.
- Private agencies have more flexibility to deliver needed services.

Performance Based Contract Evolution

- Contract Awards-May 2005
- Began receiving referrals-September 2005
 - Private agencies responsible for case management & payment of services (therapies, parenting classes, etc.) for children & their families.
 - *Including Foster Parent Mileage & Respite Care*
- Begin paying for placements-December 2006
 - Including all types of foster care & group/residential treatment.
 - *Note: daycare will still be paid by the Children's Division*

Public-Private Partnership

- Work together to develop and share resources
- We want to share placement resources so that all children (no matter who they are case managed by) can have access to the care they need

Licensing versus Contracting

- Children's Division is the licensing authority for foster homes in Missouri
 - Standards for licensing are set by the State of Missouri
 - CD may have a private agency complete initial licensure and maintain the license (ie. the work of a Family Development Specialist)
- Contracts identify what work is to be done/services will be provided and how the individuals completing the work will be compensated
 - Foster parents can contract with multiple agencies (ie. Children's Division, Family Advocates & Cornerstones of Care)
- Must continue to meet and maintain licensing regulations (regardless of contracts)
- Will continue to have the same licensing worker regardless of contracts that are in place
 - Should continue to notify licensing workers of all changes in household or anything that would impact licensing

Credentialing

- Verifying that foster parents wishing to contract meet necessary standards for providing the care/services which we are seeking.
 - Needed to meet accreditation standards
- Credentialing Documentation:
 - **Application [Application-Placement Resource Provider.doc](#)**
 - Allows us to collect information that will help with placement matching, contracting and payment
 - **Foster Care License**
 - Allows us to verify that individuals are licensed to provide foster care services
 - **Valid Driver's License/Proof of Auto Insurance**
 - Required of all COC employees, as well as all service providers (parent aides, mentors, therapists, etc.) that transport clients
 - **Proof of Training**
 - Documents contractual training requirements, such as in Behavioral Foster Care

Credentialing (continued)

- Must maintain active Foster Care License, Valid Driver's License, and Auto Insurance
 - Proof must be provided to the private agency when documents expire
 - Provider must notify the private agency immediately if there are changes in licensing status (suspensions, revocations, etc.)

Contracting

- Contracts will be initiated once credentialing documentation has been reviewed, verified and approved.
- The CD contract types will continue to be utilized at this time: Foster Care (traditional), Emergency Foster Care, Behavioral Foster Care, Medical Foster Care, Career Foster Care, Respite Care.
- Contracts will be emailed, mailed or hand delivered to foster parents for signing.

Contracting (continued)

- Contracts should be signed and returned by 11/30/06.
 - Signed and executed copies will be returned to foster parents
- Contracts are automatically renewable each year.
 - Contracts can be terminated by either party with 30 days written notification.
- Having a signed contract does not obligate a foster parent to take a child for placement.
- Contracts can be terminated if credentialing requirements are not maintained.

Payment

- COC has committed to utilize the Children's Division's payment structure (including pay rates) for the next year
 - Will advocate with MO legislature for increased pay to foster parents & work to assess what the best payment structure is to support foster parents caring for children we case manage
- COC is committed to implementing a payment system that supports timely and accurate payments to foster parents

Payment (continued)

- In order to ensure timely and accurate payment, placement providers will submit a Placement Provider Monthly Billing Statement.
- Placement Provider Billing.doc
 - Placement Provider Monthly Billing Statement should be submitted by the foster parent to the Case Manager by the 2nd of the month for placements in their home the previous month.
 - A separate billing sheet should be provided for each child in the home (case managed by COC or Family Advocates)
 - Placement Provider Monthly Billing Statement can be submitted to the Case Manager via email, fax, mail, in person, or direct entry into the CORE System (COC's electronic payment system).

Payment (continued)

- COC will pay foster parents \$10.00 per child or sibling group to attend FSTs & Court Hearings.
 - Attendance should be recorded on the Placement Provider Monthly Billing Statement.
- Payment will be made by:
 - Mailing by the 15th of the month, or
 - Direct Deposit by the 15th of the month

Additional Notes

- Credential and sign contracts now, even if you don't have any of our children.
 - When looking for foster homes for children, Case Managers will choose homes from those that currently have contracts.
- We would like to collect more information about foster parents' skills and experience in order to help make better placement matches.
- We will be making placements 24 hours a day
 - Would be interested in knowing homes that may be willing to take children during overnight and weekend hours.

Contact Information for Cornerstones of Care

- Credentialing and contracting documentation should be submitted to:
Starr Thurman
Program Coordinator
3100 Main Street, Suite 206
Kansas City, Missouri 64111
- Questions about credentialing and contracting can be directed to Starr Thurman via email at: starr.thurman@cornerstonesofcare.org or via phone at: 816-508-6209.
- Future questions regarding status of payments should be first directed to the child's Case Manager or Case Management Supervisor.
 - If the payment issue is unable to be resolved by case management staff, these issues should then be referred to Starr Thurman.

Contact Information for Family Advocates, LLC

Coletta Green, MPA

Resource Development Coordinator

Office: 816-767-4287 Fax: 816-767-4264

Email: cmgreen@saint-lukes.org